Patient

Medication Interaction	not anonymous	Online Check	Medication timer >Doctor on vacation	Advice on correct ingestion	medication blocker	Health	Prevention & Protection	Up to date!	deciding on the brand/ price	medication blocker	simple and easy
Doctor on vacation	Planning	Jameda	Medication schedule	Alarm!> More pills	Prescription Adjustment by doctor	Feedback	Consultation	Communication	Phamacies all over Germany	Live	insurance card
Lack of time	Travel time	Google Reviews	Push Notification appointment	Live appointment	Alarm!	act/help immediately	human interaction	permanently ill patients only pay prescription fees!	Shop factor	Hotspot	family- insurance up to the age of 25
medication out of stock	Travel costs	Word of mouth	Partner Pharmacies	Pharmacy Prime System	medication available in pharmacies only	contact person	trust in the medication	correct ingestion	unaltered reviews	already existing online doctors	prescription as support
no good doctors in my area		Medication Interaction - Check		Reviews Medical Association	Local Guide Review	Patients have the opportunity to acquire knowledge	correct treatment	patient exchanging themselves in forums	contact to an expert	suggestion box	WhatsApp- pre-order

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Pharmacy

medication iteraction often ignored	pharmacist skills depending on consultation	pharmacy- review (magazine)	pharmacists school/ training	foreign countries (Outsourcing)	system note!	availablity	mediacation available immediately	Community	Contact to the customer	doctors recommendati on
perscription needs to be an original document	paperwork	FAX	Whatsapp pre-order	digitalization	medication stop/blocker	some pharmacies remain in contact to doctors	doctors recommend pharmacies	Expert- Consultation for everybody	Good wage	sharing expert knowledge
storage costs	storage condition have to be monitored	pharmacy card	Online pharmacies	screen (price comparision)	wholesale pharmacies	Digitalization	Discounts and pharmaceutic al industry	Prescription: Billing papers	Consultation is fun	Elderly patients prefer to go to the pharmacy
competition: Online pharmacies	no price comparison		Pharma- contracts	Check24 & Ideals		many people interested in the job	working hours	Narcotics only on prescription	Pharmacies can promote themselves	
litte medication in	prescription needs to be sent to									

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stock

insurance agency

Doctor

medication iteraction often ignored	doctor skills depending on consultation	scannable medication plan	Training points for doctors	Patient as a friend	medication blocker/stop	Accessibility	Online- Prescription	No paper work	Contact with patients	Virtual contact to patients
Disruption of the process in the office	paper work	treatment over the phone	Jens Spahn initiative	Always up to date whiteout personal contact	less procedural disturbance in the doctors office	Doctors can recommend pharmacies	Expert consultation for everybody	Efficiant work flows	Digitalizatio n	Consultation is fun
DSVGO	Reviews/ Jameda	Online appointment	Online pharmacy	half an hour for one patient	receive patients documents from other doctors	Good wage	Time savings	Many people interested in the job	Work hours	Doctors can promote themselves (Jameda)
legal situation	elderly patients who are not online			no waiting rooms	No doctors- office	Doctors recommen- dations	Sharing expert knowledge	Automated processes		
Hypochondri ac	lack of information on insurance card			Home office for doctors and assistants	Online diagnosis					

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